ABSTRACT:
The aim of the current investigation is to analyze the dental-technicians’ awareness of the soft relining materials, their characteristics, advantages, shortcomings and methods for relining.

Materials and methods: For the purpose of this investigation a standard questionnaire has been presented.

A direct survey method, documentary and statistical method, as well as graphical methods, including tables, charts, graphics and figures, were used. Data were analysed with the help of IBM SPSS Statistics (ver. 19).

Results: One hundred and eight dental technicians were included in the survey, evenly distributed by gender. Removable and fixed prosthetics is the most commonly mentioned spheres of dental activities. Almost all included in the investigation point out the laboratory relining method as the most frequently used. Acrylic and silicone SRM are the most used groups of relining materials. Change of colour and hardness are the most frequently noticed shortcomings of these materials. The majority of the dental technicians declare that they have never done replacement of SRM or the relining has lasted more than a year.

Discussion: The correlation between the age and the years of labour service among the participants is quite obvious. Most of them start working soon after their graduation. Removable prosthetics is among the priorities for the majority of the labs.

Conclusion: Although their unambiguous advantages, the soft relining materials have lots of shortcomings as well. The major problems are connected with their change of colour and hardness. Nevertheless, the dental technicians find them useful and reliable in overcoming specific prosthetic problems.

Keywords: awareness, questionnaire, soft relining materials.

BACKGROUND:
According to the WHO’s statistical data the average age of the population in the economically developed countries has increased immensely. Low birth rate, successful struggle with some socially significant diseases, the invention of new generations of medicines, as well as improving life conditions and accommodations are pointed out as reasons for this demographic phenomenon. Obviously, the number of edentulous patients worldwide has increased too. The problems associated with removable denture wearers will deepen. In modern dentistry, two major groups of soft relining materials (acrylic and silicone-based) are most commonly used in dental practice to help such people.

The aim of the current investigation is to analyze the dental-technicians’ awareness of the soft relining materials, their characteristics, advantages, shortcomings, methods for relining, as well as the practical activities of the dental laboratories.

MATERIALS AND METHODS:
For the purpose of this investigation a standard questionnaire has been presented, consisting of eight questions each, considering:
- gender
- age
- years of labour service
- spheres of activities of the dental laboratories
- used relining methods
- the most frequently used SRM
- adverse properties
- imposed replacement of SRM

A direct survey method, documentary and statistical method, as well as graphical methods, including tables, charts, graphics and figures, were used. Data were analysed with the help of IBM SPSS Statistics (ver. 19). The research was held during the congresses and meetings, organised by the Bulgarian Dental technicians’ Union. The inquiry was realised in the period: October – December 2016.

RESULTS:
One hundred and eight dental technicians were included in the survey, evenly distributed by gender (Chart 1).
The two largest groups were those between 20-29 and 30-39 y. o. (25%) and the smallest – those between 40-49 and over 60 y. o. (14.81%).

According to the years of labour service, the major groups were those among 10-20 and over 30 years (chart 3).

A correlation between the age and the years of labour service is quite obvious and logic because most of the dental technicians start their professional duties right after graduation. This is very well seen in (table 1)

### Table 1. Absolute frequencies of distribution of the participants according to years of labour service and age.

<table>
<thead>
<tr>
<th>service \ age</th>
<th>20-29 y.</th>
<th>30-39 y.</th>
<th>40-49 y.</th>
<th>50-59 y.</th>
<th>over 60 y.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 10 years</td>
<td>27</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10-20 years</td>
<td>0</td>
<td>26</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>20-30 years</td>
<td>0</td>
<td>0</td>
<td>11</td>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>Over 30 years</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>16</td>
<td>16</td>
</tr>
</tbody>
</table>

Detailed information concerning the distribution by practical activities of the dental laboratories has been gathered. Removable prosthodontics is among the priorities (96.30%) for the majority of the labs. (chart 4)

**Chart 4. Distribution of spheres of activities of the dental laboratories**

*Percentage is over 100 because some of the questioned have given more than one single answer: A. Removable prosthodontics; B. Fixed prosthodontics; C. Implant denturing; D. Orthodontics

Almost all of the dental technicians (91.67%) have pointed out the laboratory method as the most frequently used and 22.22% - the directly-indirect method. (chart 5).
**Chart 5.** The most frequently used relining methods.*

*Percentage is over 100, because some of the questioned have given more than one answer.

The acrylic and silicone SRM is the most frequently used groups of materials (89.81% and 46.30% respectively). The use of the other groups of materials is very rare. No one has pointed the PVC materials, which is quite logic, because they have just a historical background and despite their frequent use in the past, nowadays their clinical application is quite restricted. 11.11% have used polyurethane SRM, and only 4.63% have used other materials, without specifying exactly what type of SRM (chart 6).  

**Chart 6.** The most frequently used SRM*

*Percentage is over 100 because some of the questioned have given more than one answer.

Very few of the questioned dental technicians have answered that they did not have any problems with the SRM (12.04%), or did not have any observations at all (9.26%). 36.11% have pointed out the change of colour [1,2,3,4], 39.18% - the change of hardness [5,6,7], 12.96% - the specific odour, 17.59% – declare the peel off as a very serious problem [8,9,10,11] and 22.22% - think that breakage is a result of the decreased thickness of the denture basis (chart 7 table 2).  

**Chart 7.** The most frequently noticed shortcomings of the SRM.*

A. Change of colour; B. Change of hardness; C. Specific odour; D. Peel off; E. Breakage; F. No problems-declared; G. No observations;
<table>
<thead>
<tr>
<th>Material \ Shortcomings</th>
<th>A*</th>
<th>B*</th>
<th>C*</th>
<th>D*</th>
<th>E*</th>
<th>F*</th>
<th>G*</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. PVC</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2. Acrylic</td>
<td>37</td>
<td>43</td>
<td>11</td>
<td>17</td>
<td>22</td>
<td>10</td>
<td>8</td>
<td>148</td>
</tr>
<tr>
<td>3. Silicone</td>
<td>20</td>
<td>20</td>
<td>4</td>
<td>14</td>
<td>15</td>
<td>4</td>
<td>6</td>
<td>83</td>
</tr>
<tr>
<td>4. Polyurethane</td>
<td>7</td>
<td>5</td>
<td>3</td>
<td>4</td>
<td>3</td>
<td>0</td>
<td>1</td>
<td>23</td>
</tr>
<tr>
<td>5. Other</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>5</td>
</tr>
</tbody>
</table>

A*. Change of colour; B*. Change of hardness; C*. Specific odour; D*. Peel off; E*. Breakage; F*. No problems-declared; G*. Have no observations;

Table 2. Two-dimensional distribution of the observed frequencies in groups of SRM and their shortcomings in practice

The most commonly noticed disadvantages of the acrylic and silicone SRM are shown on chart 8 and 9.

Chart 8. Shortcomings of the acrylic SRM (in percentage out of the acrylic using dental technician)

Chart 9. Shortcomings of the silicone SRM. (in percentage out of the silicone using dental technician)

One-third of the questioned have pointed out period of time in which a replacement of SRM has been imposed. The majority of the dental technicians declare that they have never done replacement of SRM or the relining have lasted more than a year, 23.15% - that they have no observations. The total sum of the last two groups is 62.96%, which is 2/3 out of the participants of this investigation. (chart10).

DISCUSSION:
Several reasons can be pointed out for the fact that removable prosthodontics is among the priorities for many of the dental technicians.

· Making dentures is widely distributed, demanding cheap equipment and low-cost investments
· The elderly population
· Financial concerns

With the years the number of the pensioners in our country gradually increases. Logically most of them are partially or totally edentulous. The majority of the clinical cases have been solved by using removable dentures because they are considered to be a “universal” device for treatment of various types of imperfections of the dental line. Even though some of the cases could be solved out by means of conventional types of FPD, they are not preferred because of the price.

The very well distinguished dominance of the indirect method is probably because of the good results achieved by this method and the second reason could be the fact that this is an entire laboratory process and the technicians are very well acquainted with its peculiarities. It should not be underestimated that during this process the
quantity of the residual monomer is very small and the toxicity and the levels of allergic reactions decrease.

CONCLUSION:
Although their unambiguous advantages, the soft relining materials have lots of disadvantages as well. The major problems are connected with their change of colour, hardness and weak bond strength with denture basis. Change of colour and hardness is usually connected with the plasticizers' lost. Leaching of plasticizers is a shortcoming usually connected with the acrylic SRM because they are a part of their structure. On the other hand silicone, SRM doesn’t have such problem because they do not contain plasticizers. Nevertheless, the dental technicians find SRM useful in overcoming specific prosthetic problems. The fact that the majority of the participants in this investigation haven’t done replacement of SRM, or it lasted more than a year means that these materials are sufficiently reliable and long-lasting.

Abbreviations:
WHO – World Health Organization
SRM - Soft relining materials
FPD – Fixed partial denture

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